

SARANSH BATHAM

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Objective

Detail-oriented Salesforce Developer with strong expertise in Apex, Lightning Web Components, Flows, and API-based integrations. Proven ability to deliver automated, performance-optimized solutions and enhance user experience. Looking for an opportunity to apply technical and analytical skills to build enterprise-grade Salesforce solutions.

EDUCATION

Allenhouse Institute of Technology, AKTU University, Uttar Pradesh

2018-2022

Bachelor of Technology, Computer Science & Engineering

7.8 CGPA

SKILLS SUMMARY

- **Languages:** Apex, SOQL, SOSL, JavaScript (ES6+), HTML5, CSS3, Java, SQL
- **Frameworks:** Lightning Web Components (LWC), Aura Components, Salesforce Flows, Omni Studio, Rest and SOAP APIs, Chart.js, Bootstrap
- **Code Repository:** Git/GitHub, Bit bucket
- **Cloud Platform:** Sales Cloud, Service Cloud
- **Tools:** Salesforce CLI, VS Code, Postman, Git, Workbench, MuleSoft

WORK EXPERIENCE

Technology Analyst | Infosys Limited

Aug 2022 - Present

- Developed and maintained Apex classes, triggers, batch jobs, and schedulable classes, optimizing code structure and reducing Apex character usage by 20%, resulting in improved governor limit management.
- Automated business processes using **Flows, Approval Processes, and Validation Rules**, reducing manual interventions by **40%**.
- Enhanced platform performance by **optimizing SOQL queries**, bulkifying Apex code, and reducing governor limit exceptions by **25%**, leading to improved system stability.
- Strengthened data security by configuring Profiles, Permission Sets, Role Hierarchies, and Sharing Rules, ensuring compliance with organizational and regulatory standards.
- Designed and implemented **Experience Cloud (Community) solutions**, enabling seamless access to business functionalities for external users and improving user self-service capabilities.
- Delivered a robust automation framework using **Omni Scripts, Data Raptors, Integration Procedures**, and Flex Cards, achieving a **50% reduction** in manual data entry and significant time savings for business teams.
- Collaborated with **UK-based stakeholders** during **onsite engagement**, gathering requirements, conducting workshops, and delivering high-quality solutions directly from the **client location**.
- Conducted customer demos, user training sessions, and UAT support to ensure smooth adoption of new features and enhancements.
- Actively participated in **Agile ceremonies** to streamline delivery and improve team efficiency.

CERTIFICATIONS

